



QUALITY POLICY

The management team of Arexim EOOD, Arexim Engineering EOOD, Arexim Garden EOOD follows a policy based on the dynamic quality within the overall activities of the company and the principles of the policy are as follows:

- Satisfying the high requirements of the clients and the market and striving to a continuous improvement of the production effectiveness with implementing new technologies and human resources investment.
- Motivating the employees, forming a company culture, training and qualification
- The good quality is a result of the work of all the employees, all the levels and activities – starting with the client order, the project and design of the part, the production process, till the final product
- Quality management is connected with continuous improvement and perfection, monitoring, measurement and analysis of the processes.
- Applying the quality policy and objectives in all the management levels and motivating the employees to improve the quality level
- Creating, maintenance and development of communication with the suppliers and the clients results in improving the processes.
- The requirements of the Quality management system defined in the Quality manual, the quality procedures and technical documentation are obligatory for all the employees
- The activities of the company are according the regulations of Republic of Bulgaria. The control and update of the information for the regulations is provided of the responsible Arexim employees.

Implementation, support and improvement of the quality management system are in accordance with the requirements of ISO 9001: 2000 and ISO/TS 16949:2002. The managers have their authorities and are responsible to apply these requirements.

QUALITY OBJECTIVES	ПОКАЗАТЕЛ ЗА ДЕЙНОСТТА
Preventing the non-conformities is more important that correcting defects after their origination	Traceability and process analysis /Preventing, reducing the complaints/
Providing resources in order to have a better quality	Competitive product
Achieving financial results	Profitability
Optimizing the production activities in order to have a better realization of the product	Increasing the capacity and having the minimum of capital to achieve the production goals, to reduce the quantity of non-conformity production, and to have deliveries on time
Development of competence connected with the specific activity	Continuous training process, adequate and effective control over the processes and the product.